

Reg. No:.....

Second Year MHA Degree Examinations, October 2015

Materials Management & Total Quality Management

(2013 Scheme)

Time: 3 Hours

Total Marks: 100

- *Answer all questions. Draw diagrams wherever necessary*
- *Write **section A** and **section B** in **separate answer books(32 Pages)**. Do not mix up questions from section A and section B.*

QP CODE: 226380 Section A – Materials Management Marks: 50

Essay: (20)

1. Explain the importance of stores in a hospital. What are various aspects to consider in layout, location and types of stores for a 300 bed multi-specialty hospital. Add a note on responsibilities of store manager

Short essay: (10)

2. Role of computers in material management

Short notes: (4x5 =20)

3. Costs associated with materials management
4. P & Q system
5. Rate vs running contract
6. What are the different types of tenders

QP CODE: 227380 Section B- Total Quality Management Marks: 50

Essay: (20)

1. Discuss the contributions of various quality management gurus to the field of TQM

Short essay: (10)

2. What is hospital accreditation. Add a note on various accreditation bodies for healthcare organizations.

Short notes: (4x5=20)

3. Leave against medical advice
4. What are the objectives of clinical audit
5. JIT
6. Quality circles
